



Glen Meadow
Community Water Association

Phone: 1300 82 32 21
Email: glenmeadowwater@hotmail.com.au
Website: www.glenmeadowwater.com.au
PO Box 87 Meadows SA 5201
A.B.N 41 647 210 832



Like us on Facebook!

[Search - Glen Meadow Community Water]

WATER SOURCE

Contents - Page 1

- Introduction
- Committee
- Important Notice
- Power Outages

Contents - Page 2

- January 2019 Invoices
- Notice of Account Closure
- Equipment & Maintenance Update

Contents cont. - Page 2

- Reminder
- Prices
- Water Meter Repairs
- Next Meeting Dates

INTRODUCTION

Welcome to the latest edition of our Water Source Newsletter. Glen Meadow Community Water Association Incorporated is a not-for-profit organization established in 2010 to manage the supply of non-potable bore water to 79 allotments in the Meadow Glen Estate. The ongoing work of the committee is integral to the continuation of our water supply!

COMMITTEE

Thank you to our continuing committee members;- Leisa (Chairperson & Treasurer), Narelle (Minutes Secretary), Emily, Mark and Fraser (General Members) for their ongoing service to our community. A warm farewell to our retiring committee members;- Mike and Cheryl. There were no new members nominated or elected to the committee at the recent AGM.

IMPORTANT NOTICE

Some members are choosing to fill their rainwater tanks with bore water during low rainfall periods, resulting in the water level in tank 2 (feeder tank) dropping significantly some days prior to the pumps coming on at the preprogrammed time in the evening. This rapid depletion of water on top of the already increased demand for the water supply during the warmer months could easily lead to a dry tank if not closely monitored, leaving those homes solely on a direct line without any water.

In order to maintain a sufficient water level in tank 2 at all times the control system has been configured to enable remote operation of both the bore and transfer pumps during peak times, however this requires visual monitoring which is not always possible. **Therefore we ask members to notify the Chairperson via email, text or phone call prior to taking a large volume of water from the system so that appropriate steps can be taken to ensure supply is adequately maintained to all members.**

POWER OUTAGES

The pump control system relies on electricity to pump water from the bore into the storage tanks, therefore if the power is cut during a major bushfire or other incident the water supply to the estate will be whatever is remaining in tank 2 (feeder tank) at such time until the power is restored, therefore **the bore water supply is not to be relied upon for firefighting purposes.** Over the past year the Committee has discussed purchasing a generator however there is currently insufficient funds to cover all of the costs involved. Given the high importance of our water supply being on at all times, and in particular during the warmer months when rainwater tank levels are at their lowest, the purchase of a generator remains high on the agenda!

JANUARY 2019 INVOICES

Meters will be read in early January and invoices will be issued prior to the end of January for Water Usage between July 2018 - January 2019 and Water Rates from January 2019 - June 2019. A '**Meter Reading Notice**' will be placed in your letterbox when the meter has been read. If you do not receive your invoice via email by the end of January please check your junk/spam folder. If you still can't locate your invoice then please contact us.

It is the property owner's responsibility to maintain access to the water meter. Please check your meter prior to January and remove any obstructions including overgrown vegetation. The clearance should be 1m above and 50cm around the meter to enable unrestricted access by the meter reader.

Has your email address or mobile number changed?

Please keep us updated with your contact details

NOTICE OF ACCOUNT CLOSURE

The Associations *Commonwealth Bank of Australia* bank account is pending closure. Please ensure you have deleted these account details (065000 11396507) from your online banking to avoid paying your invoice to the wrong account. The Associations *Bendigo Bank* account details to which you need to pay your invoice is printed on your invoice and this has not changed.

EQUIPMENT & MAINTENANCE UPDATE

- Non-return valves were installed in all water meters.
- Troubleshooting to the level switch in Tank 2 (feeder tank) due to irregular activity.
- Water testing – microbiological hazards (report is available on our website).
- Slashing and poisoning of long grass along the fence bordering the estate.
- Slashing and poisoning of long grass around the infrastructure.
- General maintenance and repairs to water meters as required.

REMINDER

Users are reminded that as per the Encumbrance the water is intended for household and domestic garden purposes only and is **not for human consumption**. SA Health's guidelines are that the water can be used for showering and washing dishes however it is not suitable for drinking, cooking, teeth brushing, mouth rinsing or as the final rinse on fresh produce. If you have any questions or concerns about the appropriate use of the water then please do not hesitate to contact us or visit the FAQ page on our website.

PRICES

Usage

0-60 kL	\$ 2.22 per kL
60-260 kL	\$ 3.18 per kL

Rates

Per Quarter \$69.23

A CPI increase may automatically be applied to the usage and rates prices at the end of each financial year.

WATER METER REPAIRS

The Association contracts a licensed plumber to carry out water meter repairs. If your water meter is leaking, broken or faulty, please call **1300 82 32 21** in the first instance to determine who is responsible for the cost of repairs.

Tenants should contact their landlord or land agent in the first instance. If you are unable to reach that person and the matter is urgent then please call us.

NEXT MEETING DATES

The committee meets quarterly and for the AGM
The next COMMITTEE MEETING **Feb 19th 2019**
The next AGM is scheduled for **Sept 17th 2019**



**Merry Christmas
and a Happy New
Year!**